REPORT to the COMMUNITY 2010

BUSINESS PARTNERSHIP for EARLY LEARNING



VISION and COMMUNITY

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"We're proud to be an early investor in the Business Partnership for Early Learning. This innovative education project applies a strategy similar to our proven health care approach—we make it easy and convenient for families to get health information and then to receive the right care, at the right time, in the right place. BPEL has done the same thing for early learning. In both cases, the whole community benefits."

SCOTT ARMSTRONG, President and CEO of Group Health Cooperative

#### **EXPANSION: A MAJOR SUCCESS**

United Way of King County is sustaining and expanding BPEL's success; thousands more lowincome families with young children will be able to help their children be prepared for school success.

## FAMILIES/YR

**United Way** plans to serve 1,200 families a year in Phase 2 of its expansion







Six years ago, the Business Partnership for Early Learning (BPEL) decided to test whether a research-based home visiting program would be a game changer in closing the school preparedness gap of children living in low-income families who were not being reached by existing early learning programs. Today, I can confidently say that the Parent-Child Home Program has met that standard and that the community will earn a tenfold return on BPEL's investment.

The Parent-Child Home Program (PCHP) has produced what its founders told us it would: Engagement of low-income, isolated and ethnically diverse families with young children ages 2 and 3. Over a two-year period, during which time parents become masterful teachers for their children, the children's cognitive, social and emotional skills improve dramatically, which enables them to enter kindergarten as successfully as more advantaged children. Because BPEL carefully evaluated results annually, we now have solid evidence of the difference PCHP has made in the lives of 400 diverse families.

BPEL's success and the 45 years of research behind PCHP persuaded United Way of King County to select PCHP as its School Readiness strategy. United Way has launched a \$25 million campaign to expand PCHP to any low-income family in King County who meets program guidelines and wants the program. Response to the campaign has already been very positive, and I am delighted and appreciative that many of BPEL's original investors are stepping up once again to support the expansion of the program.

What's more, PCHP has had a positive impact on the policy discussions in Washington state. Policymakers, early learning leaders, other business leaders and school officials are taking note of this previously little-known home visiting program as they are constantly looking for ways to improve the school and life trajectories of children of color, children of immigrant and refugee families, and children from families with low incomes. These leaders are increasingly aware that formal, institutional programs cannot reach a large percent of young children, and that we must enlist and support parents, children's first teachers, to be active in the early cognitive, social and emotional development of their children. Unless we do, school failure and dropout rates will remain high, and we will be unable to produce a local skilled and creative workforce to keep Washington strong in the global economy.

It has been my privilege to serve as chairman of BPEL the last four years. I am excited to support United Way's PCHP campaign and to continue to advocate that PCHP needs to become an integral and widespread part of Washington state's early learning strategy.

JOHN W. STANTON, chairman, Business Partnership for Early Learning

## A bold **VISION** addresses an urgent need

Sov Ung and Yim Sam Ung are Cambodian immigrants. They have a limited grasp of English. They live on a hard-earned income barely sufficient to cover rent and groceries. They lack access to reliable transportation. More importantly, they are proud and loving parents. Today, their 2-year-old daughter, Tina, is holding a book for the first time. And her life is about to change.

Thousands of families in King County share a similar story-many of them living in poverty and facing multiple challenges in their lives. They take care of their young children at home, and have been largely invisible and overlooked by school readiness efforts, which focus on child care centers and preschools. As a result, children like Tina arrive at kindergarten up to two years behind their peers in language and learning skills. They enter school at such a disadvantage that catching up is difficult and their chances for success are slim.

Six years ago, a group of King County business leaders and innovators decided to step up and test a new approach to closing this preparedness gap. We had become increasingly dismayed that students were not prepared for our knowledge-based economy nor to become our future leaders. Based on our growing understanding of brain development, we realized that the foundation of traits needed in the future workforce and to lead our communities had to be developed at a very young age. We were committed to finding ways to create that foundation for Tina Ung and for other children least likely to be ready for kindergarten.

Blending business savvy with a passion for a strong community, we created the Business Partnership for Early Learning to fund and implement an innovative five-year early learning strategy. We saw this as an opportunity to overcome intergenerational poverty and the unconscionable achievement gap in our schools by stopping it before it ever gets started.

We launched a demonstration project that forever changed the lives of 400 Seattle families, including the Ungs. We drew on research and data. We sent trained home visitors to go where the families already are—in their homes. We got parents excited about helping their toddlers learn. We forged partnerships. We strengthened communities. We influenced policy changes. We achieved results.

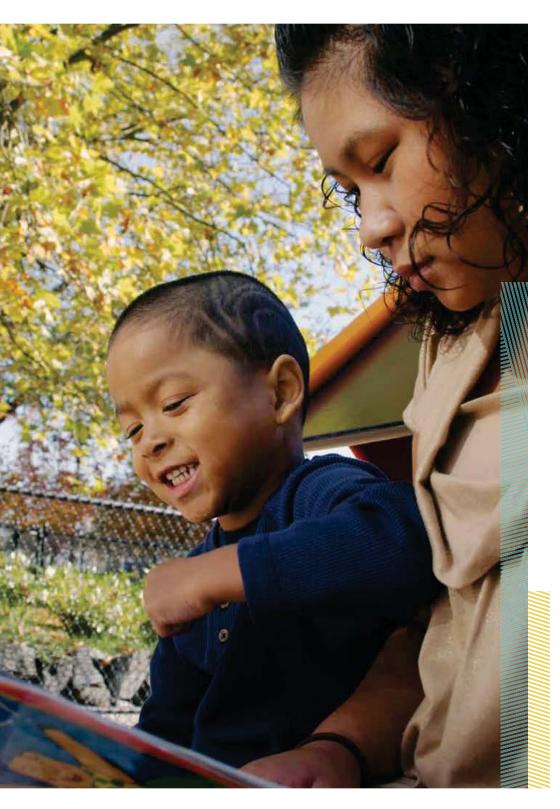
That's a lot to celebrate.

# WHO ARE THE CHILDREN THAT BPEL REACHED?

INCOME **DIVERSE FAMILIES WELCOMED** PCHP AND MADE LARGE GAINS 88% have family incomes less than \$25,000 per year LANGUAGES 510Don't speak English 43% have family incomes of less than \$10,000 per year 69.4% do not speak English at home ETHNICITY 24.6% speak African languages (Somali, Oromo, Tigrinya 27% are Asiar 24.2% speak East Asia languages (Vietnamese Cambodian, Cantonese and Cham) 1.7% are AMERICAN 17.6% are 16.1% speak 1.5% are MIXED RACE/ BIRACIAL 3% speal AFRICAN 2.8% are ARABI EASTERN 22.3% are 1.5% are WHITE

LESS

24.6% are



## Innovative leaders and a unique **PARTNERSHIP**

We chose to focus on the children least likely to be prepared for school and whose families are considered the hardest to identify and engage. Many said these families couldn't be reached or would not participate. We committed to finding them. We offered them an approach that research showed would be effective and welcomed.

How did we do it? We engaged a bipartisan group of 20 of King County's most prominent and caring business and community leaders with a concrete proposal, whereby they could invest in a project that had compelling promise to address a serious workplace and community issue. We engaged Nancy Ashley, of the Seattle consulting firm Heliotrope, to serve as project coordinator.

Over the past five years, BPEL funded two local community agencies, Atlantic Street Center and Neighborhood House, to find and serve families with 2- and 3-year-olds who were not enrolled in institutional early learning programs. The City of Seattle's Families and Education Levy funded the same home visiting program at Southwest Youth & Family Services. The primary strategy funded by BPEL—the Parent-Child Home Program (PCHP)—provided parents and primary caregivers tools and encouragement that allowed them to enrich their children's cognitive, intellectual and social development.

"I never read a book to my son. I never played or talked to him. Before, I never went and learned about the school of my children." PCHP PARENT

Demani reading with his mother. Photo © Gregg Snodgrass 2010 We continually reviewed progress to see if the program was working as hoped. As overwhelmingly positive results rolled in, we began building a case for continued funding and expansion of the Parent-Child Home Program throughout Washington state. We engaged Organizational Research Services, an independent third-party evaluator, to conduct a rigorous process and outcome evaluation, the results of which began to attract attention.

### Engaged parents boost school **SUCCESS**

The Parent-Child Home Program has been the cornerstone of BPEL's demonstration project. A key ingredient in PCHP's success is the premise that education and support are equally important for parents and children.

PCHP is deceptively simple. Neighbors from the community are recruited and trained to be home visitors. They bring gifts of books and educational toys to families right in their homes. While the home visitors are professionals, they are also known and trusted in the community—they speak the same languages as the families and understand cultural nuances. Twice a week, the home visitors model for the parents how to read and play with their children. Children and parents continue to learn together between visits.

The results are transformative. Before long, parents become the leaders in their children's education. Interaction, engagement and encouragement become the norm as families begin to recognize the importance of spending time together, asking questions, talking to their children and turning off the TV. More than 85 percent of families complete the two-year program.

Home visitors also serve as a link to outside resources for challenges the families are facing. At the end of the two-year program, home visitors assist families in enrolling the children in Head Start or other preschool programs so they can gain additional skills as they approach kindergarten.

Success in teaching their children motivates parents to spend more time talking, reading and playing with them for the duration of their school years. Evidence demonstrates that children who participate in PCHP consistently fare better on kindergarten readiness measures and score significantly above other low-income children on standardized reading and math tests in school. These gains hold through high school graduation— children like Tina Ung whose parents complete PCHP have been shown to have graduation rates similar to those of middle-class families.

"I know what toys are good for them. I buy puzzles and toys that are more 'open' to use his imagination."

PCHP PARENT

Oceanna and Oceanae with their mother at Atlantic Street Center. Photo © Gregg Snodgrass 2010



### Years of **MILESTONES** and momentum

"On the outside the program looks so simple: You go into a home two times a week for 30 minutes each. But when you leave, that child has a book and he goes to his dad and says 'read this to me.' He has a toy and he wants to interact with his parents and siblings. It's so simple in some ways but it's really so profound."

ANNIE SOUSTEK, PCHP Coordinator

2006



Atlantic Street Center.

Neiahborhood House

Family Services begin

**IMPACT** – Providers hire

first year of services

staff matching language of

families; recruit and provide

to deliver PCHP

and Southwest Youth &

2004

Key business leaders explore an early learning investment through stakeholder input, data analysis and program research

**IMPACT** — Strategy, focus population and budget developed

Greater Seattle Chamber of Commerce devotes portion of annual Leadership meeting to early learning

2003

**IMPACT** – Catches the attention of local business leaders, paving the way for BPEL

Photo © The Parent-Child Home Program 2010

## 2005

### FIVE-YEAR **DEMONSTRATION PROJECT**

Business Partnership for Early Learning announces \$4M fiveyear demonstration project; Mike McGavick serves as initial chairman

**IMPACT** – Fundraising begins; community providers selected

#### 2008

First cohort of PCHP families graduates with strong gains by both parents and children

**IMPACT** — Retention rate is 80%: parents express high satisfaction and serve as recruiters

#### 2006

John Stanton steps in as BPEL chairman

#### IMPACT -

Smooth leadership transition accomplished; increased attention on rigorous evaluation



## 2009

BPEL tops \$4M fundraising goal

IMPACT -Funding to ensure full completion of project

#### **BPEL** issues comprehensive evaluation report demonstrating success on all goals of demonstration project

**IMPACT** – BPEL success encourages investors to join United Way campaign

### 2010

2010



#### **United Way of King County**

United Way of King County launches \$25M initiative to offer PCHP to every family in King County who qualifies and would like to participate

**IMPACT** – Substantial media coverage and increased awareness of PCHP

## **THE RESULTS ARE REMARKABLE.** Trust and retention made all the difference.

## An inspired program enlivens **COMMUNITIES**

PCHP's impact rippled through communities.

As parents connected and had fun with younger children over books and toys, they also became more involved in the education of their older children—participating in school meetings, reading and playing together as a family, and understanding the importance of helping children with homework.

Fathers became more active in their children's education—toys gave them fun ways to interact and to become engaged through play and creativity.

Families started using more community resources, including libraries, playgrounds, the children's museum and speech therapy.

Participants in PCHP helped trigger community change, injecting confidence and pride into communities. Parents who participated in PCHP became enthusiastic about the importance of school readiness. They quickly grasped the reality that children without access to preschool or Head Start programs begin school behind their peers, unless learning is encouraged in the home. They spread the word among their neighbors, friends and extended family, many of whom asked to participate in PCHP.

### PARENTS CHANGED.

Percentage of parents scoring "MOST OF THE TIME" or "ALWAYS" in behavior assessment during the two years of PCHP.

Behaviors assessed in parents include conversational and listening skills, the ability to verbalize approval and expectations, responsiveness, the ability to give direction and encouragement, and other positive parenting behaviors. Only 9% At baseline evaluation, only 9% met the standard

> After first year, **29%** met the standard

> > After second year, 97% met the standard

#### CHILDREN LEARNED.

Percentage of children scoring "MOST OF THE TIME" or "ALWAYS" in behavior assessment during the two years of PCHP.

Behaviors assessed in children include **attentiveness**, **concentration**, ability to **follow rules**, and the ability to **share and initiate interaction**, **participation and cooperation**. only 4% At baseline evaluation, only 4% met the standard

After first year, **14%** met the standard

After second year, **92%** met the standard



## Agility and experimentation have **IMPACT**

From the start, we believed business leadership could influence the success of these programs, and ultimately the development of children, in unique ways. We employed many of the hallmarks of the business mindset to help drive the partnership—agility, experimentation and determination. We assembled a group of sophisticated team members who had key connections in both the public and private sectors, enabling us to raise both awareness of the need and the necessary funds to make the program a success.

We had three goals. First, we wanted this demonstration project to be about the success of hard-to-reach children with hard-to-meet needs. Second, we wanted to shine a light on how many kids were not enrolled in formal early learning programs. Third, we wanted to affect policy—to secure funding to expand PCHP and other research-based home visiting models and to encourage early learning policy that eliminates the school achievement gap.

We exceeded all our goals. Through meetings with and presentations to legislators, significant media placements, and dozens of conversations with community leaders, BPEL has shifted perceptions about what is needed and what is possible to ensure that every child has a fair shot at success when entering school. BPEL has been a critical partner in increasing state funding for research-based home visiting programs despite very tough economic times; preparing Washington state to effectively participate in the early shaping of guidelines for new federal funding for home visiting programs; and implementing a public-private matching fund in the state for research-based home visiting programs.

"Now I know I have to read to my child. I will play with my child. I wish I would have had this program for my older kids." PCHP PARENT

PCHP child with her mother at Atlantic Street Center. Photo © Gregg Snodgrass 2010

# **EXPANSION** and evaluation as we celebrate the future

Fueled by its commitment to school readiness and the exciting results of PCHP in the BPEL project, United Way of King County has launched a \$25 million campaign to expand PCHP to offer the program to every family in need in King County who wants it, ensuring that all kids have an equal chance to succeed in school, in the workforce, and ultimately, in life. Details can be found at unitedwayofkingcounty.org. BPEL investors have generously contributed to that campaign and several are assisting in fundraising.

United Way will continue the rigorous measurement of the program's effectiveness—which will ensure continued success in funding and policy. In addition, United Way will follow the children who attended PCHP during the BPEL demonstration project as they enter Seattle Public Schools to determine how they are doing compared to peers. Initial results from that longitudinal evaluation will be available by 2013.

"He's so excited about school that he cries on Fridays when his Head Start class is not in session."

SAMUEL'S MOTHER, a PCHP Parent

Samuel, a graduate from Neighborhood House PCHP, with his Head Start teacher. Photo © Gregg Snodgrass 2010



# THANK YOU TO OUR GENEROUS INVESTORS OVER THE YEARS.

BILL & MELINDA GATES FOUNDATION gatesfoundation.org

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VERVERKA FAMILY FOUNDATION

**SPECIAL THANKS TO** The Seattle Foundation, the BPEL Work Group and Evaluation Committee, Organizational Research Services, City of Seattle, the Council for Children & Families, National Center of the Parent-Child Home, Inc., Pyramid Communications, The Fearey Group, Child Care Resources, Seattle Public Schools, and the White Center Community Development Association.

#### FINANCIAL SUMMARY

**TOTAL EXPENDITURES 2005-2010** (allocation shown at right) \$4,013,250 **TOTAL REVENUE 2005-2010** (contributions, grants, dividends and interest) \$4,013,250

## Multiservice **PROVIDERS** respond to family needs

All three agencies providing PCHP in Seattle have hired and retained strong coordinators and dedicated home visitors. The trust developed between the home visitors and the families they serve, and the array of services provided by each agency, have helped coordinators to respond to additional needs of PCHP families such as health care, food, developmental screenings and job training.

Atlantic Street Center is a private, nonprofit organization founded in Seattle more than 100 years ago. Each year, Atlantic Street Center provides academic assistance, early literacy, parent education and support, leadership development, and mental health counseling to approximately 3,000 multiethnic, low-income families. Through its child and youth development activities and family support programs, the agency aims to build skills, strengthen families and promote self improvement.

Neighborhood House, from its earliest beginnings serving Jewish immigrants in the 1900s to its work today with people from numerous countries and cultures, has helped generations of families fulfill the promise of America—an education for their children, self sufficiency for their families and a meaningful place in a caring community. The caseworkers, teachers, volunteers and tutors (many of whom are bilingual) work in neighborhoods across King County. In addition to PCHP, Neighborhood House provides tutoring, citizenship classes, Head Start and Early Head Start programs, job training, case management, community health programs and transportation to more than 11,000 low-income people each year.

Southwest Youth & Family Services has been providing services in the West Seattle area since 1979. It is a private, nonprofit organization. It provides services in three main areas: Individual, family and group counseling for youth and families; education through high school re-entry services and GED preparation for teen parents; and family support including parenting education and support, assistance in accessing community resources for immigrant and refugee families, and English as a Second Language classes. Southwest Youth & Family Services served 1,420 people in 2009.

0.5% ADMIN/EVENTS \$21,086



"I feel really grateful to help my child and my ability is so strong because of this program. I changed myself and I can help my child be ready for school."

PCHP PARENT

campaign, visit unitedwayofkingcounty.org information about United Way of King County's PCHP for BPEL, annual reports for prior years for BPEL, and For the 2005–2010 overall evaluation report prepared

(206) 461-8367 mheaton@uwkc.org United Way King County MARSHA HEATON

**Community Volunteer** 

ROBERT A. WATT Trilogy Partnership JOHN W. STANTON The Seattle Foundation NORMAN RICE XL Capital Ltd

> If you are interested in investing in PCHP expansion, contact:

nancyashley@ heliotropeseattle.com (206) 526-5671

MIKE MCGAVICK **Community Volunteer** STEVE LEAHY

Nancy Ashley PCHP REGIONAL COORDINATOR Heliotrope

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For INFO on PCHP: